# Technology Choices and Pricing Policies in Public and Private Wireless Networks

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Abstract—This paper studies the provision of a wireless network by a monopolistic provider who may be either benevolent (seeking to maximize social welfare, namely the sum utility of all the users) or selfish (seeking to maximize provider profit). The paper addresses the following questions: Under what circumstances is it feasible for a provider, either benevolent or selfish, to operate a network in such a way as to cover costs? How is the optimal behavior of a benevolent provider different from the optimal behavior of a selfish provider? And, most importantly, how does the medium access control (MAC) technology influence the answers to these questions? To address these questions, we build a general model, and provide analysis and simulations for simplified but typical scenarios; the focus in these scenarios is on the contrast between the outcomes obtained under carrier-sensing multiple access (CSMA) and outcomes obtained under time-division multiple access (TDMA). Simulation results demonstrate that differences in MAC technology can have a significant effect on social welfare, on provider profit, and even on the (financial) feasibility of a wireless

Index Terms—Network economics, pricing, wireless networks.

#### I. Introduction

THERE has been much recent debate about the deployment of wireless networks that would allow Internet access in public areas [1]. Central to this debate is the tradeoff between costs and benefits. Surprisingly, this debate seems to have ignored that the costs and benefits of such wireless networks depend crucially on the technology that is or could be employed. The purpose of this paper is to provide a framework for exploring the influence of technology on the costs and benefits of wireless networks and to demonstrate in a simple scenario that the feasibility and profitability of such a network may depend on the technology chosen.

We construct a framework general enough to allow for the analysis of both *public* and *private* wireless networks. Here, we identify a network as being public if the operator is benevolent, and seeks to maximize social welfare (i.e. the sum utility of all the users); we identify a network as being private if the operator is selfish, and seeks to maximize profit. We show that the

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analysis of both public and private wireless networks depends crucially on the technology layer, the application layer, and the economic layer, and most crucially of all, on the interactions between these layers. Indeed, even a proper *description* of the environment depends on the interaction between these layers.

To see why the analysis depends crucially on the interactions between the various layers, consider a simple but representative scenario. There are two classes of (potential) users: email users, who are insensitive to throughput and delay, and video users, who are sensitive to both throughput and delay. In managing the network, the service provider can offer a pricing policy, but the service provider's range of choices depends on the technology-in particular, on the medium access control (MAC) protocol—employed. If time-division multiple access (TDMA) is employed, the service provider will be able to guarantee the data rate and delay experienced by the users, and thus charge the users according to the guaranteed data rates. If carrier-sensing multiple access (CSMA) is employed, the service provider will be unable to guarantee the data rate or delay. Absent such performance guarantees, users may be unwilling to pay for the guaranteed data rates. As we will show, there are large regions within the range of plausible parameters in which employing TDMA rather than CSMA makes possible large improvements in social welfare. Indeed, there are regions in which employing TDMA would be consistent with operating a self-financing network while employing CSMA would not.

In summary, the contributions of this paper are as follows:

- We build a three-layer model consisting of the technology layer, the application layer, and the economic layer, to study the influence of technology on the costs and benefits of wireless networks.
- We rigorously formulate benevolent and selfish service providers' design problems, and solve for their optimal MAC protocols and pricing policies in typical scenarios.
- Based on the above results, we investigate the impact of technology selections and service providers' objectives on the feasibility and profitability of wireless networks.

The remainder of this paper is organized as follows. In Section II, we summarize related works. In Section III, we introduce the system model for the three-layer network. In Section IV, we formulate the design problem for the benevolent and selfish providers and the decision process of the users as a two-stage game (with the provider acting in the first stage and the users acting in the second stage). In Section V, we focus our analysis on a typical scenario to gain insights into this problem, and provide simulation results in this typical scenario. Finally, Section VI states our conclusions.

	Pricing	Technology selection	Pricing plans	User model	Technology layer
[2] [3]	Monetary payment	No	Single	Atomic	Detailed MAC layer models
[4]– [6]	Monetary payment	No	Single	Atomic	Abstract
[7]	Monetary payment	No	A menu <sup>1</sup>	Atomic	Abstract
[8]– [10]	Monetary payment	No	Single	Continuum	Abstract
[11] [12]	Monetary payment	Yes	Single	Continuum	Abstract
[13]	Control signal	No	_	Atomic	Abstract
This work	Monetary payment	Yes	A menu	Atomic	Detailed MAC layer models

TABLE I COMPARISONS AGAINST RELATED WORKS

#### II. RELATED WORK

First, the objectives of our work are to *compare* the optimal behaviors of the benevolent provider and the selfish provider in terms of their pricing policies and technology selections, and *compare* different technologies in terms of their impacts on the optimal behavior of the benevolent and selfish providers. The above comparisons are done by studying the *interaction* between the technology layer and the economic layer. There have been works that compared different pricing policies (e.g. [2], [3], [7]), and works that compared different technologies [11], [12]. However, none of the existing works studied the interplay between technology and pricing.

Apart from the objective of the paper, our work differs from existing works in one or more (but not necessarily all) of the following three key elements in the model. First, we model prices as real prices actually paid by users and collected by the service providers. However, the prices in some works [13] are not real prices actually paid by the users; rather, they are control signals (i.e. Lagrangian multipliers of the network utility maximization problem) used for the purpose of controlling the network congestion. The works that model prices as real monetary prices [4]–[12] are different from our work in the following two key elements in the model.

Second, we model the users as atomic strategic players<sup>2</sup> (i.e. not infinitesimal as in the continuum model), who decide whether to enter the network or which pricing plan to choose based on their utility functions. The price influences the users' decisions, which in turn impact the aggregate arrival rate, i.e. the user demand. However, some works [8]–[12] use a continuum user model with infinitesimal users that is abstracted by the user demand, which is simply determined as a function of the price (and maybe the congestion).

Third, since we focus on the influence of MAC protocols in a Wireless LAN on the optimal behavior of the providers, we model the technology layer closely at the MAC layer in wireless networks. We derive analytical expressions for the data rates achieved by MAC protocols in our model, to determine the utility of the users and their payment based on the pricing policies. In addition, the congestion experienced by the users is more accurately modelled as experienced in a wireless network

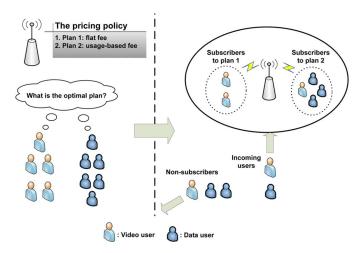


Fig. 1. Illustration of the system: first, the service provider announces the pricing policy and the users of each type choose the optimal probability distribution over the pricing plans; then, each user randomizes according to the probability distribution, and subscribes to a particular plan (or leaves the network)

using the considered MAC protocols. On the contrary, most works model the technology layer abstractly at the flow level as a simple resource constraint [4]–[13].

Table I summarizes the related works in the following categories: whether the pricing is monetary payment or a control signal, whether the technology selection is studied, whether a menu of different pricing plans or a single pricing plan is offered to the users, whether the user model is atomic or continuum, and whether the technology layer is modeled in details or abstractly.

# III. SYSTEM MODEL

We consider a public wireless network (see Fig. 1 for illustration), created by a service provider (SP) to enable Internet connections to potential users in public areas such as parks, libraries, and coffee shops. We focus on a wireless local area network (LAN) with a single access point. Keeping in mind that a wireless LAN will typically serve a relatively small number of potential users who may come and go at any moment in time, we build a dynamic continuous-time framework in which a finite number of potential users arrive and depart randomly.

In our framework, the system consists of three layers, namely the *technology layer*, the *application layer*, and the *economic layer*. The technology layer includes the MAC protocol chosen by the SP; the application layer includes the users' utility functions, arrival rates, and service times; and the economic

<sup>&</sup>lt;sup>1</sup>A menu is a collection of different pricing plans from which the users can choose.

<sup>&</sup>lt;sup>1</sup>The interplay of technology and pricing policies is discussed by Lehr *et al.* [1], but their paper provides no mathematical model or quantitative analysis.

<sup>&</sup>lt;sup>2</sup>The term "atomic" means that each player is not infinitesimal, and that its decision affects the other users' utilities. This is in contrast with the continuum model, in which each player is infinitesimal and has no impact on the other users' utilities. The term "strategic" means that a player seems to maximize its own utility.

layer includes the pricing plans offered by the SP. The usual way to describe a system model is to describe separately and in turn each of the layers. However, in our settings, it is not possible to describe these layers separately because they are interconnected. Instead, we describe the system by the specifications for the SP and users. In this way, we can better illustrate the interactions among the components in the system and the behaviors of the SP and users.

Before we begin with the description of the service provider, we need to introduce the basic concept of the user type first. The *users* are categorized into K types according to their utility functions and arrival and departure processes. There are  $N_k$  identical users of type k.

### A. The Service Provider

The SP must choose a MAC protocol and a pricing policy, which are described as follows.

1) The Medium Access Control Protocol: The MAC protocol chosen determines the ways in which users may share the channel resources. CSMA and TDMA are the canonical MAC protocols. CSMA is representative of the protocols without a central controller, where the packets contend to get access to the medium. The widely-used IEEE 802.11 standards use CSMA as the basic MAC protocol [14]. TDMA is representative of the protocols with a central controller, where the packets access the medium in non-overlapping periods of time. The IEEE 802.11e standard enables contention-free access control in the Hybrid Control Function (HCF), which can be considered as a generalized TDMA protocol [15]. The key difference between CSMA and TDMA is that TDMA enables the provider to offer quality of service (QoS) guarantee, while CSMA does not. Specifically, the users can guarantee to achieve a certain data rate in TDMA, while their data rates may vary greatly because of the probabilistic channel access in CSMA. Hence, it is impossible to charge the users based on their guaranteed data rates in CSMA. On the contrary, a provider using TDMA can charge users based on their guaranteed data rates. We write  $\theta$  for a particular protocol.

2) Pricing Plans and Pricing Policies: A pricing plan is a schedule of charges to (potential) users. For simplicity, we assume that charges consist only of a subscription fee (paid once per billing period)  $p_s$  and a charge q per unit for the guaranteed data rate. The subscription fee or the charge for the guaranteed data rate might be 0. Thus, a pricing plan is

$$\mathbf{p} = (p_s, q), p_s \ge 0, q \ge 0.$$

Note that the charge for the guaranteed data rate is applied to the data rate allocated to a user, instead of the user's actual amount of data usage, in a billing period. This is reasonable because the user should pay for the bandwidth exclusively allocated to its data, even though it does not use the bandwidth all the time. Such a pricing plan is also widely used in the literature

[2], [4], [6], [7]. In CSMA, the bandwidth is not exclusively allocated to a certain user. Instead, the users access the channel opportunistically and may get extremely high or low effective bandwidth. Hence, the SP can only charge a subscription fee if it chooses CSMA. We take account of this by distinguishing the set  $\mathcal{P}_{\theta}$  of pricing plans that can be employed given the MAC protocol  $\theta$ .

To allow for the possibility that some users choose not to belong to the network at all, we will require that the service provider always offer a dummy plan  $\phi$ . A user choosing  $\phi$  does not subscribe to the network.

A pricing policy is a vector of pricing plans; for simplicity, we assume here that each pricing policy is a vector of exactly L+1 pricing plans:  $\mathbf{P}_{\theta} = (\mathbf{p}^0, \mathbf{p}^1, \dots, \mathbf{p}^L)$ ; by convention we assume that  $\mathbf{p}^0 = \phi$ .

#### B. Users

The users are characterized by their utility functions, arrival processes, and service times. Given user characteristics and the technology and the pricing policy adopted by the service provider, each user determines a probability distribution on the choices of pricing plans that maximizes its expected utility (which will depend on the choices of all the other users). At the beginning of time, each user chooses a pricing plan randomly according to the prescribed probability distribution, and sticks to the chosen plan throughout the considered time horizon.

1) Choices of Pricing Plans: Users choose pricing plans to maximize their expected utility, given the menu of pricing plans, the MAC protocol of the provider, and the choices of other users. We allow for the possibility that users randomize to choose a pricing plan at the beginning of time. We may interpret randomization literally: users who are indifferent over various plans break their indifference in a random way. Alternatively, we may interpret randomization simply as uncertainty in the minds of the provider and other users. If the number of users is large, we can also interpret the probability distribution over pricing plans as the distributions of plans among the population. We write  $\pi_{k,\ell}$  for the probability that a user of type k chooses plan  $\ell$ ; in particular,  $\pi_{k,0}$  is the probability of choosing the dummy plan 0. For each k, we have  $\sum_{\ell=0}^{L} \pi_{k,\ell} = 1$ . Write  $\pi_k = [\pi_{k,0}, \dots, \pi_{k,L}]$  for the (random) action of type-k users,  $\pi = (\pi_1, \dots, \pi_K)$  for the action profile of all the users, and  $\pi_{-k}$ for the action profile of users of types other than k.

The randomization is realized at the beginning of time. Represent the result of the randomization by a set of vectors

$$\mathbf{n} = (\mathbf{n}_1, \dots, \mathbf{n}_K) = ([n_{1,0}, \dots, n_{1,L}], \dots, [n_{K,0}, \dots, n_{K,L}])$$

with  $n_{k,\ell}$  being the number of type-k users choosing plan  $\ell$ . Note that the variable  $\mathbf n$  is determined at the beginning of time and is fixed over time.

2) System State: The  $n_{k,\ell}$  type-k users who choose plan  $\ell$  may not be in the system all the time. This is captured by the system state, defined as the number of online users of each type choosing each pricing plan. Specifically, the system state  $\mathbf{x}$  is a  $K \times (L+1)$  matrix, with  $x_{k,\ell}$  as the element at the kth row

<sup>&</sup>lt;sup>3</sup>There would be no difficulty in allowing connection fees, fees that depend on minutes of usage, fees that depend on time of day, etc. We focus here on a simpler model to make our essential points.

and (l+1)th column, representing the number of type-k users who choose plan l and are currently in the network. The system state  $\mathbf x$  is in  $\mathcal X(\mathbf n)$ , the set of admissible system states under the result of the randomization  $\mathbf n$ .

The system state depends on arrivals and departures of users, and thus is random and is changing over time. We write  $\mathbf{X}(t)$  for the stochastic process of system state evolution. We assume that the type of a user is a private characteristic, known to the user but generally unobservable by other users and the service provider. As a result, the system state cannot be observed by anyone in the system.

3) Arrival Process and Service Time: For simplicity, we assume the arrival process and service time are exogenously given but not choice variables.<sup>4</sup> We use a continuous-time model (reflecting the fact that users might arrive/depart at any moment), and assume that the users arrive independently and the arrival process of type-k users choosing plan  $\ell$  is Poisson with arrival rate

$$\lambda_{k,\ell}(t) = \lambda_k \cdot (n_{k,\ell} - x_{k,\ell}(t)),$$

where  $\lambda_k$  is the individual arrival rate of a type-k user. Note that the aggregate arrival rate  $\lambda_{k,\ell}(t)$  is proportional to the number of users currently outside the network  $(n_{k,\ell}-x_{k,\ell}(t))$ . We assume that the service time of a type-k user is exponentially distributed with mean  $1/\mu_k$ , and that different users leave the network independently. Hence, the aggregate departure rate of type-k users choosing plan  $\ell$  is

$$\mu_{k,\ell}(t) = \mu_k \cdot x_{k,\ell}(t).$$

Note that our results, based on the analysis of the steady state, hold true for other probability distributions of the arrival and departure processes.

- 4) Billing Period: We fix a billing period of length  $\Delta T$ , which is typically one month. Subscription fees are charged at the beginning of each billing period; other fees are charged at the end of each billing period. This is consistent with the usual billing methods: people pay a subscription fee prospectively and other charges retrospectively. For convenience, we assume that neither the provider nor the users discount utility and cost over the billing period.
- 5) Expected Utility: The service provider and the users evaluate the social welfare and their satisfaction, respectively, by the expected utility, defined as the expectation of the net utility over a billing period when the stochastic process of the system state  $\mathbf{X}(t)$  reaches the steady state. Each user's net utility consists of two components: utility of use and disutility of cost, namely

total utility = utility of use - cost. 
$$(1)$$

We denote the expected utility of use of a type-k user by  $U_k(\theta, \pi)$ , if the MAC protocol is  $\theta$  and the joint probability

distribution over pricing plans is  $\pi$ . We can calculate the expected utility of use  $U_k(\theta, \pi)$  as follows

$$U_k(\theta, \pi) = \sum_{\ell=1}^{L} \pi_{k,\ell} \cdot \sum_{\mathbf{n}: n_{k,\ell} \ge 1} \Pr(\mathbf{n}|k,\ell) \cdot V_k^{\ell}(\theta, \mathbf{n}),$$
(2)

where  $\Pr(\mathbf{n}|k,\ell)$  is the conditional probability that the randomization results in  $\mathbf{n}$  given that the type-k user chooses plan  $\ell$  after randomization, and  $V_k^\ell(\theta,\mathbf{n})$  is the steady-state utility of use of a type-k user, if the MAC protocol is  $\theta$  and the realization of the randomization is  $\mathbf{n}$ . Basic combinatorics knowledge gives us the probability  $\Pr(\mathbf{n}|k,\ell)$  as

$$\begin{pmatrix}
N_{k} - 1 \\
n_{k,\ell} - 1
\end{pmatrix} \cdot \pi_{k,\ell}^{n_{k,\ell} - 1} \\
\cdot \prod_{\ell' = 0, \ell' \neq \ell}^{L} \left( \binom{N_{k} - \sum_{m=0, m \neq \ell}^{\ell' - 1} n_{k,m} - n_{k,\ell}}{n_{k,\ell'}} \cdot \pi_{k,\ell'}^{n_{k,\ell'}} \right) \\
\cdot \prod_{k' = 1, k' \neq k}^{K} \prod_{\ell' = 0}^{L} \left( \binom{N_{k'} - \sum_{m=0}^{\ell' - 1} n_{k',m}}{n_{k',\ell'}} \cdot \pi_{k',\ell'}^{n_{k',\ell'}} \right), \quad (3)$$

where  $\binom{n}{k}$  is the number of k-element subsets of an n-element set.

The steady-state utility of use  $V_k^{\ell}(\theta, \mathbf{n})$  given  $\mathbf{n}$  is

$$V_k^{\ell}(\theta, \mathbf{n})$$

$$= \Delta T \cdot \sum_{\mathbf{x} \in \mathcal{X}(\mathbf{n})} \Pr\left(\mathbf{X}(\infty) = !\mathbf{x}\right) \cdot \frac{x_{k,\ell}}{n_{k,\ell}} \cdot u_k \left(\tau_{k,\ell}^{\theta}(\mathbf{x}), \delta_{k,\ell}^{\theta}(\mathbf{x})\right), \quad (4)$$

where  $\Pr(\mathbf{X}(t) = \mathbf{x})$  is the probability that the current system state  $\mathbf{X}(t)$  is  $\mathbf{x}$ ,  $u_k$  is the instantaneous utility of use of a type-k user, and  $\tau_{k,\ell}^{\theta}(\mathbf{x})$  and  $\delta_{k,\ell}^{\theta}(\mathbf{x})$  are the throughput and delay of a type-k user choosing plan  $\ell$ , respectively, if the user is online, the MAC protocol is  $\theta$ , and the system state is  $\mathbf{x}$ . Since there are a finite number of reversible system states, the steady state of the process  $\mathbf{X}(t)$  and thus the limit in (4) always exist. The system state at the steady state is a random variable  $\mathbf{X}(\infty)$ , and its distribution  $\Pr(\mathbf{X}(\infty) = \mathbf{x})$  can be calculated analytically as

$$\Pr\left(\mathbf{X}(\infty) = \mathbf{x}\right) = \Pr\left(\mathbf{X}(\infty) = \mathbf{0}\right) \cdot \prod_{k=1}^{K} \prod_{\ell=0}^{L} \prod_{j=1}^{x_{k,\ell}} \frac{\lambda_k \cdot (n_{k,\ell} - j)}{\mu_k \cdot j},$$
(5)

where  $\Pr(\mathbf{X}(\infty) = \mathbf{0})$  is the probability of system state  $\mathbf{0} \in \mathbb{R}^{K \times (L+1)}$ , in which no user is in the system, and is determined by  $\sum_{\mathbf{x} \in \mathcal{X}(\mathbf{n})} \Pr(\mathbf{X}(\infty) = \mathbf{x}) = 1$ .

We assume that  $u_k$ 's are bounded and continuous; they need not be concave in the throughput or delay. We normalize so that users who are not online experience instantaneous utility of use 0. Similarly, users who are online but experience 0 throughput

<sup>&</sup>lt;sup>4</sup>Here, the arrival process characterizes the arrival of users, but not the arrival of users' packets. Similarly, the service time is the duration of users staying in the system.

or infinite delay also experience instantaneous utility 0:  $u_k(0,*) = u_k(*,\infty) = 0$ .

We denote the expected cost of a type-k user by  $C_k(\theta, \mathbf{P}, \pi)$ , if the MAC protocol is  $\theta$ , the pricing policy is  $\mathbf{P}$ , and the joint probability distribution over pricing plans is  $\pi$ . The expected cost can be calculated as

$$C_k(\boldsymbol{\theta}, \mathbf{P}, \boldsymbol{\pi}) \!=\! \sum_{\ell=1}^L \pi_{k,\ell} \! \left( \! p_s^\ell \! + \! \sum_{\mathbf{n}: n_{k,\ell} \geq 1} \Pr(\mathbf{n}|k,\ell) \! \cdot \! q^\ell \! \cdot \! B_k^\ell(\boldsymbol{\theta}, \mathbf{n}) \! \right) \! ,$$

where  $B_k^\ell(\theta,\mathbf{n})$  is the expected amount of data rates guaranteed for a type-k user choosing plan  $\ell$  over a billing period at the steady state, shown as below

 $B_k^{\ell}(\theta, \mathbf{n})$ 

$$= \lim_{m \to \infty} \int_{m\Delta T}^{(m+1)\Delta T} \sum_{\mathbf{x} \in \mathcal{X}(\mathbf{n})} \Pr\left(\mathbf{X}(t) = \mathbf{x}\right) \cdot \frac{x_{k,\ell}}{n_{k,\ell}} \cdot \tau_{k,\ell}^{\theta}(\mathbf{x}) \cdot dt$$

$$= \Delta T \cdot \sum_{\mathbf{x} \in \mathcal{X}(\mathbf{n})} \Pr\left(\mathbf{X}(\infty) = \mathbf{x}\right) \cdot \frac{x_{k,\ell}}{n_{k,\ell}} \cdot \tau_{k,\ell}^{\theta}(\mathbf{x}). \tag{6}$$

According to our definition, the expected utility is the expected utility of use minus the expected cost

$$U_k(\theta,\pi) - C_k(\theta,\mathbf{P},\pi).$$

6) Users' Decision Process: Each user determines the randomizing probability that maximizes its own expected utility given the other users' actions. Consider the decision process of a particular type-k user. For convenience, we write  $(\pi; \pi'_k)$  for the action profile in which the considered type-k user chooses  $\pi'_k$ , the other type-k users choose  $\pi_k$ , and the users of types other than k choose  $\pi_{-k}$ . When having  $(\pi; \pi'_k)$ , instead of  $\pi$ , as a variable,  $U_k(\theta, (\pi; \pi'_k))$  and  $C_k(\theta, \mathbf{P}, (\pi; \pi'_k))$  denote the utility of use and cost of the considered type-k user, respectively, which can be calculated as

$$U_k\left(\theta, (\pi; \pi'_k)\right) = \sum_{\ell=1}^{L} \pi'_{k,\ell} \cdot \sum_{\mathbf{n}: n_{k,\ell} \ge 1} \Pr(\mathbf{n}|k,\ell) \cdot V_k^{\ell}(\theta, \mathbf{n}) \quad (7)$$

and

 $C_k(\theta, \mathbf{P}, (\pi; \pi'_k))$ 

$$= \sum_{\ell=1}^{L} \pi'_{k,\ell} \left( p_s^{\ell} + \sum_{\mathbf{n}: n_{k,\ell} \ge 1} \Pr(\mathbf{n}|k,\ell) \cdot q^{\ell} \cdot B_k^{\ell}(\theta, \mathbf{n}) \right),$$

Note that  $U_k(\theta, (\pi; \pi'_k)) = U_k(\theta, \pi)$  and  $C_k(\theta, \mathbf{P}, (\pi; \pi'_k)) = C_k(\theta, \mathbf{P}, \pi)$  when  $\pi'_k = \pi_k$ . Since each user maximizes their own expected utility given the others' decisions, we model the user interaction as the *plan selection game* defined as

$$\mathcal{G}_{\mathbf{P}} = \left\{ \{1, \dots, K\}, \{\pi_k\}_{k=1}^K, \{U_k - C_k\}_{k=1}^K \right\}.$$

Here we put P in the subscript of G to emphasize that the plan selection game depends on the pricing policy of the provider.

The outcome of the users' decision process is naturally the Nash equilibrium of the plan selection game defined as follows.

Definition 1:  $\pi$  is a (symmetric) Nash equilibrium of the game  $\mathcal{G}_{\mathbf{P}}$  if for all k,

$$\pi_{k} \in \arg\max_{\pi'_{k}} \left\{ U_{k} \left( \theta, (\pi; \pi'_{k}) \right) - C_{k} \left( \theta, \mathbf{P}, (\pi; \pi'_{k}) \right) \right\}, \quad (8)$$

Since we use  $\pi_k$  for the action of all the type-k users, the NE defined above is a symmetric NE.

## IV. PROBLEM FORMULATION

In this section, we formulate the interaction between the service provider and the users as a Stackelberg game. The service provider chooses a MAC protocol and a pricing policy, foreseeing Nash equilibria of the plan selection game played by the users. The design problem of the service provider is therefore to find a MAC protocol  $\theta$  and a pricing policy  $\mathbf{P}$ , so that at an equilibrium of the plan selection game  $\mathcal{G}_{\mathbf{P}}$ , the social welfare (for the benevolent provider) or the total revenue (for the selfish provider) is maximized, subject to the constraint that costs be covered.

Specifically, for a benevolent service provider aiming at maximizing the social welfare, its design problem can be written as

$$\max_{\theta, \mathbf{P}} S(\theta, \mathbf{P}, \pi) \stackrel{\Delta}{=} \sum_{k=1}^{K} (U_k(\theta, \pi) - C_k(\theta, \mathbf{P}, \pi)) \cdot N_k$$

s.t.  $\pi$  is a NE of the plan selection game  $\mathcal{G}_{\mathbf{P}}$ ,

$$\sum_{k=1}^{K} C_k(\theta, \mathbf{P}, \pi) \cdot N_k \ge C_0 \cdot 1_{\{\exists k: \pi_{k,0} < 1\}}, \tag{9}$$

where  $S(\theta, \mathbf{P}, \pi)$  is the social welfare defined as the sum utility of all the users,  $C_0$  is the fixed cost for the service provider during a billing period due to the maintenance of the network, and  $1_{\{A\}}$  is the indicator function of the event A. The second constraint is the individual rationality constraint for the service provider, which says that the provider needs a revenue large enough to cover the cost of running the network. However, if all the users choose the dummy plan, i.e.  $\pi_{k,0}=1$  for all k, the network does not operate, the provider has no cost and revenue, and the social welfare will be 0. The solution  $\mathbf{P}^*$  to the above problem provides the users with a set of pricing plans to choose from.

Similarly, for a selfish service provider aiming at maximizing its own revenue, its design problem can be written as

$$\max_{\theta, \mathbf{P}} R(\theta, \mathbf{P}, \pi) \stackrel{\Delta}{=} \sum_{k=1}^{K} C_k(\theta, \mathbf{P}, \pi) \cdot N_k$$

s.t.  $\pi$  is a NE of the plan selection game  $\mathcal{G}_{\mathbf{P}}$ ,

$$R(\theta, \mathbf{P}, \pi) \ge C_0 \cdot 1_{\{\exists k : \pi_{k,0} < 1\}},$$
 (10)

where  $R(\theta, \mathbf{P}, \pi)$  is the revenue defined as the total payment of all the users.

Because our focus is the influence of technology on the economic layer and system performance, we will first solve the design problems of the providers with a fixed MAC protocol, and then compare the optimal pricing policies and the resulting system performance under different MAC protocols.

Even for a fixed technology, the general design problem for the service provider may not be easy to solve because the provider must, in principle, foresee the Nash equilibrium behavior of users in the plan selection game following all possible pricing policies and must take into account that such Nash equilibrium might not be unique.<sup>5</sup> As we shall see, however, the design problem is tractable in some settings that provide useful insights.

Before moving to the detailed analysis, we first guarantee the existence of Nash equilibrium in the general settings.

*Proposition 1:* In the plan selection game  $\mathcal{G}_{\mathbf{P}}$ , there always exists a Nash equilibrium as defined in Definition 1.

**Proof:** The plan selection game  $\mathcal{G}_{\mathbf{P}}$  is a finite game; it is known that such a game has a Nash equilibrium [16]. Moreover, since the users of the same type are symmetric, there exists a symmetric Nash equilibrium in which the users of the same type choose the same action [16].

# V. DETAILED ANALYSIS ON TWO TYPICAL SCENARIOS

In this section, we study two typical scenarios. In both scenarios, there are two types of users: type-1 users are video users with stringent throughput and delay requirements, while type-2 users are email users, who require low throughput and can tolerate large delay. We assume that the instantaneous utility of type-k users is a concave function of the form  $u_k(\tau) = \alpha_k$  $\frac{\beta_k}{\tau}$ , where  $\tau$  is the throughput.  $\alpha_k < 0$  represents the highest instantaneous utility a type-k user can get, and  $\beta_k$  reflects the rate of increase of utility with respect to the throughput. See Fig. 2 for an illustration. Although not essential for the analysis, the following two assumptions are made. We first assume  $\alpha_1 >$  $\alpha_2$  to reflect the fact that video users can get higher utility if the throughput is large. We also assume  $\beta_1/\alpha_1 > \beta_2/\alpha_2$ , because video users need a higher throughput to get positive utility. Note that the delay is not included in the utility function for simplicity, because higher throughput comes with lower delay in the CSMA and TDMA protocols considered in our paper. Thus, the user preference can be characterized by a utility function dependent solely on the throughput.

In the first scenario, the service provider uses CSMA, cannot guarantee the data rate of a specific user, and can only offer a pricing plan with a subscription fee alone. In the second scenario, the service provider uses TDMA, can guarantee the data rate of each user, and can offer a plan with a subscription fee and a charge proportional to the guaranteed date rate. We characterize the system performance at the equilibria in both scenarios. Our focus is on understanding how the equilibrium

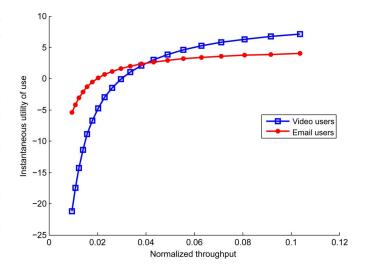


Fig. 2. Example instantaneous utility of use for the video and email users. For video users, we have  $\alpha_1=10,\,\beta_1=0.3.$  For email users, we have  $\alpha_2=5,\,\beta_2=0.1.$  The normalized throughput is calculated in CSMA with the number of users ranging from 20 to 1.

and network performance are affected by the service provider's objective and the technology adopted.

# A. Optimal Pricing Plans Under CSMA

The provider using CSMA offers the dummy pricing plan  $\mathbf{p}^0 = \phi$  and a single non-dummy pricing plan  $\mathbf{p}^1 = (p_s, 0)$ . The design problem of the provider can be analyzed using backward induction. In the plan selection game, there are nine types of Nash equilibria depending on the value of  $\pi_{k,1}$ :  $\pi_{k,1} = 0$ ,  $\pi_{k,1} = 1$ , or  $\pi_{k,1} \in (0,1)$ . The benevolent (selfish) provider compares the social welfare (revenue) achievable at all the possible equilibria and adopts the pricing policy that induces the NE with the highest social welfare (revenue).

To distinguish user behavior in different types of NE, we use the superscript  $(t_1,t_2)$  to denote the type of NE, where  $t_k=i,o,m$  (k=1,2) corresponds to the case of  $\pi_{k,1}=1$  (type-k users are all "in" the network), the case of  $\pi_{k,1}=0$  (they are all "out" of the network), and the case of  $\pi_{k,1}\in(0,1)$  (they are "mixed"), respectively. For example,  $\pi^{(i,m)}$  denotes the action profile in which type-1 users are in  $(\pi_{1,1}=1)$  and type-2 users are mixed  $(\pi_{2,1}\in(0,1))$ . For the benevolent provider, we write  $\pi^{s,(t_1,t_2)}$  for the NE of type  $(t_1,t_2)$  that maximizes the social welfare,  $\mathbf{P}^{s,(t_1,t_2)}$  for the pricing policy that induces  $\pi^{s,(t_1,t_2)}$ , and  $S(\theta,\mathbf{P}^{s,(t_1,t_2)},\pi^{s,(t_1,t_2)})(R(\theta,\mathbf{P}^{s,(t_1,t_2)},\pi^{s,(t_1,t_2)}))$  for the corresponding social welfare (revenue). We use the superscript 'r', instead of 's', for the counterparts in the case of the selfish provider, e.g., we write  $\pi^{r,(t_1,t_2)}$  for the NE of type  $(t_1,t_2)$  that maximizes the revenue.

For the benevolent provider, the type of the optimal NE is determined by

$$(t_1^s, t_2^s) = \arg\max_{(t_1, t_2)} S\left(\theta, \mathbf{P}^{s, (t_1, t_2)}, \pi^{s, (t_1, t_2)}\right).$$
 (11)

<sup>&</sup>lt;sup>5</sup>In the cases of multiple equilibria, it is not difficult to construct an incentive scheme that implements a desired action profile in Nash equilibria. Please see Appendix A of Chapter 23 in [16] for details. For simplicity, here we assume that the provider can choose the best Nash equilibrium with respect to its objective function.

<sup>&</sup>lt;sup>6</sup>There is no need to offer more than one non-dummy pricing plans, because the users always prefer the non-dummy pricing plan with the lowest subscription fee.

TABLE II
PROCEDURE TO SOLVE THE BENEVOLENT PROVIDER'S DESIGN PROBLEM UNDER CSMA

Similarly, the type of the optimal NE for the selfish provider is determined by

$$(t_1^r, t_2^r) = \arg\max_{(t_1, t_2)} R\left(\theta, \mathbf{P}^{r, (t_1, t_2)}, \pi^{r, (t_1, t_2)}\right).$$
 (12)

Hence, the provider needs to determine  $S(\theta, \mathbf{P}^{s,(t_1,t_2)}, \pi^{s,(t_1,t_2)})$  or  $R(\theta, \mathbf{P}^{r,(t_1,t_2)}, \pi^{r,(t_1,t_2)})$  for each type  $(t_1,t_2)$ . In the following, we will show how the benevolent or selfish provider determines  $S(\theta, \mathbf{P}^{s,(t_1,t_2)}, \pi^{s,(t_1,t_2)})$  or  $R(\theta, \mathbf{P}^{r,(t_1,t_2)}, \pi^{r,(t_1,t_2)})$  for each type of NE. For convenience, we define  $y_k(\pi_{k,1}) = \pi_{k,1} \cdot \frac{\lambda_1}{\lambda_1 + \mu_1} \frac{p}{1-p} + 1$  for k=1,2, where p is the transmission probability in the CSMA protocol.

Before we discuss how to solve the design problem, we derive the analytical expressions of the expected utility of the users as follows.

Lemma 1: Suppose that the service provider uses  $\theta = \text{CSMA}$  with transmission probability p and offers the pricing policy  $\mathbf{P} = (\mathbf{p}^0 = \phi, \mathbf{p}^1 = (p_s, 0))$ . When the other users choose actions according to the action profile  $\pi$ , the expected utility of use and expected cost of a type-k user, whose action is  $\pi'_k$ , are

$$U_{k}(\theta, (\pi; \pi'_{k})) = \pi'_{k,1} \cdot \Delta T \cdot \frac{\lambda_{k}}{\lambda_{k} + \mu_{k}} \cdot \left[ \alpha_{k} - \frac{\beta_{k}}{p} \left( y_{k}(\pi_{k,1}) \right)^{N_{k}-1} \left( y_{-k}(\pi_{-k,1}) \right)^{N_{-k}} \right]$$
(13)

and 
$$C_k(\theta, \mathbf{P}, (\pi; \pi'_k)) = \pi'_{k,1} \cdot p_s$$
.  
*Proof:* See [17, Appendix A].

1) Procedures to Find the Optimal Pricing Plans Under CSMA: Now we show how the providers solve the design problem. To maximize the social welfare, the benevolent provider follows the procedure shown in Table II. The benevolent provider needs to consider only six types of NE, because for the three types of NE in which no user is in, the social welfare is zero. For each one of the six types considered, the NE of type  $(t_1, t_2)$  that maximizes the social welfare  $\pi^{s,(t_1,t_2)}$ , the pricing policy  $\mathbf{P}^{s,(t_1,t_2)}$  that induces  $\pi^{s,(t_1,t_2)}$ , and the corresponding social welfare  $S(\theta, \mathbf{P}^{s,(t_1,t_2)}, \pi^{s,(t_1,t_2)})$  can be determined either analytically or by solving a convex program as in Table II. To maximize the revenue, the selfish provider follows the procedure shown in Table III. Different from the benevolent provider, the selfish provider needs to consider all nine types of NE. In addition, at the NE of the type (m, m), which can be neglected by the benevolent provider, the selfish provider has to solve the complicated nonconvex optimization problem in step 8 of Table III. To solve the problem in step 8 of Table III, the selfish provider has to exhaustively search for the optimal subscription fee  $p_s^{(m,m)}$ . In sum, the computational complexity for the selfish provider to maximize the revenue is higher than that for the benevolent provider to maximize the social welfare.

2) Comparison Between the Benevolent and Selfish Providers: As seems obvious, the benevolent provider charges as little as possible, subject to revenue being at least as great as cost; the selfish provider charges as much as possible, subject to the cost to each user being no greater than utility. Due to the differences in the providers' objectives and charging schemes, there are ranges of the user number and demand

TABLE III
PROCEDURE TO SOLVE THE SELFISH PROVIDER'S DESIGN PROBLEM UNDER CSMA

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otherwise, R(\theta, \mathbf{P}^{r,(t_k=i, t_{-k}=o)}, \pi^{r,(t_k=i, t_{-k}=o)}) = -\infty.
 Step 4-5. Solve for the case of t_k=m, t_{-k}=i, i.e., type-k users are mixed, the other type of users are in (k=1 \text{ or } 2): \pi_k^{r,(t_k=m,t_{-k}=i)}=[1-\pi_{k,1},\pi_{k,1}], \ \pi_{-k}^{r,(t_k=m,t_{-k}=i)}=[0,1], \text{ where } \pi_{k,1} \text{ is the solution to the following convex program:} \\ R(\theta,\mathbf{P}^{r,(t_k=m,t_{-k}=i)},\pi^{r,(t_k=m,t_{-k}=i)})=
        \max_{\pi_{k,1} \in [0,1]} \quad \Delta T \frac{\lambda_k}{\lambda_k + \mu_k} \left[ \alpha_k - \frac{\beta_k}{p} (x_k(\pi_{k,1}))^{N_k - 1} (x_{-k}(1))^{N_{-k}} \right] \cdot (\pi_{k,1} N_k + N_{-k})
s.t. \quad \frac{\lambda_{-k}}{\lambda_{-k} + \mu_{-k}} \left[ \alpha_{-k} - \frac{\beta_{-k}}{p} (x_{-k}(1))^{N_{-k} - 1} (x_{k}(\pi_{k,1}))^{N_{k}} \right] \geq \frac{\lambda_{k}}{\lambda_{k} + \mu_{k}} \left[ \alpha_{k} - \frac{\beta_{k}}{p} (x_{k}(\pi_{k,1}))^{N_{k} - 1} (x_{-k}(1))^{N_{-k}} \right],
\Delta T \frac{\lambda_{k}}{\lambda_{k} + \mu_{k}} \left[ \alpha_{k} - \frac{\beta_{k}}{p} (x_{k}(\pi_{k,1}))^{N_{k} - 1} (x_{-k}(1))^{N_{-k}} \right] \cdot (\pi_{k,1} N_{k} + N_{-k}) \geq C_{0}.
If R(\theta, \mathbf{P}^{r,(t_{k}=m,t_{-k}=i)}, \pi^{r,(t_{k}=m,t_{-k}=i)}) \geq -\infty, p_{s}^{r,(t_{k}=m,t_{-k}=i)} = \Delta T \frac{\lambda_{k}}{\lambda_{k} + \mu_{k}} \left[ \alpha_{k} - \frac{\beta_{k}}{p} (x_{k}(\pi_{k,1}))^{N_{k} - 1} (x_{-k}(1))^{N_{-k}} \right].
Step 6-7. Solve for the case of t_{k} = m, t_{-k} = o, i.e., type-t_{k} users are mixed, the other type of users are out (k = 1 \text{ or } 2):
\pi_{k}^{r,(t_{k}=m,t_{-k}=o)} = [1 - \pi_{k,1}, \pi_{k,1}], \ \pi_{-k}^{r,(t_{k}=m,t_{-k}=o)} = [1, 0], \text{ where } \pi_{k,1} \text{ is the solution to the following convex program:}
R(\theta, \mathbf{P}^{r,(t_{k}=m,t_{-k}=o)}, \pi^{r,(t_{k}=m,t_{-k}=o)}) = \max_{\pi_{k,1} \in [0,1]} \Delta T \frac{\lambda_{k}}{\lambda_{k} + \mu_{k}} \left[ \alpha_{k} - \frac{\beta_{k}}{p} (x_{k}(\pi_{k,1}))^{N_{k} - 1} \right] \cdot \pi_{k,1} N_{k}
 s.t. \ \Delta T \frac{\lambda_k}{\lambda_k + \mu_k} \left[ \alpha_k - \frac{\beta_k}{p} (x_k(\pi_{k,1}))^{N_k - 1} \right] \cdot \pi_{k,1} N_k \geq C_0,
\frac{\lambda_k}{\lambda_k + \mu_k} \left[ \alpha_k - \frac{\beta_k}{p} (x_k(\pi_{k,1}))^{N_k - 1} \right] \geq \frac{\lambda_{-k}}{\lambda_{-k} + \mu_{-k}} \left[ \alpha_{-k} - \frac{\beta_{-k}}{p} (x_k(\pi_{k,1}))^{N_k} \right].
If R(\theta, \alpha, \mathbf{P}^{r,(t_k = m, t_{-k} = 0)}, \pi^{r,(t_k = m, t_{-k} = 0)}) \geq -\infty, p_s^{r,(t_k = m, t_{-k} = 0)} = \Delta T \frac{\lambda_k}{\lambda_k + \mu_k} \left[ \alpha_k - \frac{\beta_k}{p} (x_k(\pi_{k,1}))^{N_k - 1} \right].
Step 8. Solve for the case of (t_1, t_2) = (m, m), i.e., both types of users are mixed:
  p_s^{(m,m)} is the solution to the following optimization problem:
        R(\theta, \mathbf{P}^{r,(m,m)}, \pi^{r,(m,m)}) =
                                                                                                                    \max_{n_s} \quad p_s \cdot (\pi_{1,1} N_1 + \pi_{2,1} N_2)
                                                                                                                                               \pi_{k,1} = \left(\frac{\left[\left(\alpha_{-k} - \frac{p_s}{\Delta T} \frac{\lambda_{-k} + \mu_{-k}}{\lambda_{-k}}\right) / \left(\frac{\beta_{-k}}{p}\right)\right]^{\frac{N-k}{N_1 + N_2 - 1}}}{\left[\left(\alpha_{k} - \frac{p_s}{\Delta T} \frac{\lambda_{k} + \mu_{k}}{\lambda_{k}}\right) / \left(\frac{\beta_{k}}{p}\right)\right]^{\frac{N-k-1}{N_1 + N_2 - 1}}} - 1\right) \cdot \frac{\lambda_{k} + \mu_{k}}{\lambda_{k}} \cdot \frac{1-p}{p}, \ k = 1, 2,
                                                                                                                                                  p_s \cdot (\pi_{1,1}N_1 + \pi_{2,1}N_2) > C_0.
  If R(\theta, \mathbf{P}^{r,(m,m)}, \pi^{r,(m,m)}) \ge -\infty, \pi_{k,1} and \pi_{-k,1} are calculated by the equality constraints in the above optimization problem. Step 9. Solve for the case of (t_1, t_2) = (o, o), i.e., both types of users are out:
   \pi^{r,(o,o)} = ([1,0],[1,0]), \ \mathbf{P}^{r,(o,o)} = (\phi,(p_s = \infty,0)), \ R(\theta,\mathbf{P}^{r,(o,o)},\pi^{r,(o,o)}) = 0.
```

parameters for which the optimal type of NE when the provider is benevolent and the optimal type when the provider is selfish are different. As an illustration, we show the optimal types of NE under different user number and demand parameters when the provider is benevolent and selfish in Figs. 3–6. The parameters in the simulation are as follows:

**Step 10.** Compare  $R(\theta, \mathbf{P}^{r,(t_1,t_2)}, \pi^{r,(t_1,t_2)})$  at the above nine types of NE and choose the optimal NE

- The provider uses a CSMA protocol with a constant backoff window that is equivalent to a slotted ALOHA protocol with transmission probability p = 2/17 [18].
- The bandwidth is normalized to 1.
- $\alpha_1 = 10, \beta_1 = 0.3$  for video users and  $\alpha_2 = 5, \beta_2 = 0.1$  for email users (same as in Fig. 2).
- The billing period is normalized to  $\Delta T = 1$ .
- The cost of the service provider is  $C_0 = 0$ .

Fig. 3 shows the case of low-demand video users and low-demand email users. When both types of users have low demands, there is a high probability that the number of online users in the system is small. In other words, the congestion level is low in most of the times. Hence, the utility of use of one user will not decrease significantly with the addition of the other type of users. For this reason, the benevolent provider prefers the NE in which both types of users are in. This can be done by setting a very low (zero in this case) subscription such that both types can be in with positive net utilities. For the selfish provider, its revenue at the NE in which both types are in depends on the smaller one of the utilities of use of the two types of users, namely the utility of use of an email user in this case, and the total number of users. Since the congestion

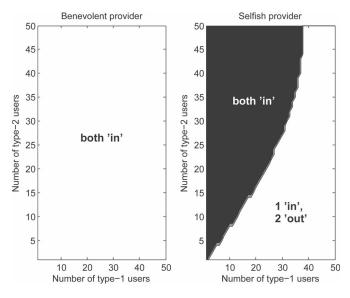


Fig. 3. Phase diagrams of the optimal types of NE with low-demand  $\lambda_1/\mu_1=0.1$  video users (type-1) and low-demand  $\lambda_2/\mu_2=0.1$  email users (type-2) under CSMA.

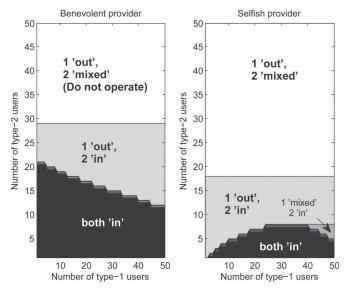


Fig. 4. Phase diagrams of the optimal types of NE with low-demand  $\lambda_1/\mu_1=0.1$  video users (type-1) and high-demand  $\lambda_2/\mu_2=1$  email users (type-2) under CSMA.

level is always low, the utility of use of the video users is much larger than that of the email users in most of the times. Hence, in most cases, the selfish provider prefers the NE in which only video users are in, because it can set a subscription fee almost as high as the utility of use of a video user. However, it will set a smaller subscription fee to let both types in, when the number of email users is much larger than that of the video users.

Fig. 4 shows the case of low-demand video users and high-demand email users. Although the demand of email users is high, the congestion level is still always low if the number of email users is small. Hence, the benevolent provider sets a low subscription fee to let both types in when the number of email users is small. When the number of email users is higher, the utility of use of video users decreases to below zero, because they need high throughput to get a positive utility of use. Hence, video users choose to be out when the number of email users

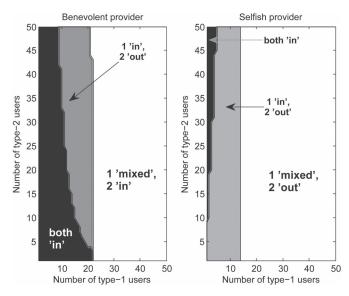


Fig. 5. Phase diagrams of the optimal types of NE with high-demand  $\lambda_1/\mu_1=1$  video users (type-1) and low-demand  $\lambda_2/\mu_2=0.1$  email users (type-2) under CSMA.

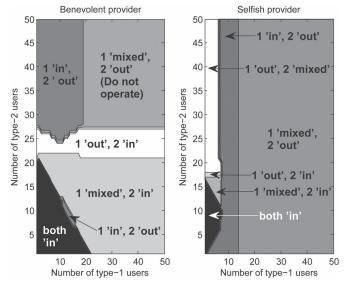


Fig. 6. Phase diagrams of the optimal types of NE with high-demand  $\lambda_1/\mu_1=1$  video users (type-1) and high-demand  $\lambda_2/\mu_2=1$  email users (type-2) under CSMA.

is high (around 25). When the number of data users keeps growing, they has to be mixed to reduce the congestion level. Since the video users are out and the data users are mixed, the social welfare is zero, the same as in the case when the provider does not setup the network. Since the utility of use of video users is low even when the number of data users is small, the selfish provider selects the NE in which both are in only when the video users outnumber the email users. When the number of data users is large, the utility of use of video users is negative, and the selfish provider will choose the NE in which video users are out.

Fig. 5 shows the case of high-demand video users and low-demand email users. This case is similar to the previous one, except that the high-demand users are the video users instead of the email users. Both providers choose the NE in which both types are in when there are a small number of high-demand

video users. When the number of video users grows, they choose the NE in which email users are out. The difference between these two cases happens when the number of highdemand users is very high and they choose to be mixed. In this case, the low-demand email users can still be in the network with positive utilities, because they do not require high throughput to have positive utilities. On the contrary, in the previous case, the low-demand video users can not get positive utilities in the network even when the high-demand email users choose to be mixed. It is worth noticing that in the case of high-demand video users and low-demand email users, to maximize the social welfare, the benevolent provider may charge a positive subscription fee even when the cost is zero. This happens when the number of video users is around 20 and that of email users is around 5. Intuitively, the benevolent provider should not charge to make profit. However, it has to make profit to maximize the social welfare in certain circumstances.

Fig. 6 shows the case of high-demand video users and high-demand email users. In this case, the congestion level is high as long as there is at least one type of users with a large user number. Hence, both providers tend to choose the NE in which only one type is in, except when both types have small user numbers. Roughly speaking, they prefer the NE in which the type of users with a smaller user number are in, such that the utility of use of each online user is high.

As we have discussed before, the selfish provider needs to undertake high computational complexity to determine the highest revenue achievable at the NE in which both types are mixed. If the computational complexity is beyond its limit, the selfish provider can neglect the NE of the type (m,m) to get a suboptimal revenue. In a wide range of user number and demand parameters shown in Figs. 3–6, it will not cause any loss in the revenue by neglecting the NE of the type (m,m). Moreover, the providers only need to solve the design problems once before the network is setup.

# B. Optimal Pricing Plans Under TDMA

The provider using TDMA offers the dummy pricing plan  $\mathbf{p}^0 = \phi$  and non-dummy pricing plans that charge subscription fees and per-bit rates  $\mathbf{p} = (p_s,q)$ . Again, we use backward induction to analyze the design problem of the provider. The benevolent (selfish) provider compares the social welfare (revenue) at all the possible equilibria of the plan selection game and chooses the NE with the highest social welfare (revenue). We first prove that it is sufficient to consider the pricing policies that consist of a dummy pricing plan and one non-dummy pricing plan.

Proposition 2: Suppose that the service provider uses  $\theta = \text{TDMA}$  and offers the pricing policy  $\mathbf{P}'$ . For any NE  $\pi$  of the plan selection game  $\mathcal{G}_{\mathbf{P}'}$ , we can find a pricing policy  $\mathbf{P} = (\phi, (p_s, q))$ , such that  $\pi$  is a NE of the plan selection game  $\mathcal{G}_{\mathbf{P}}$  and that  $C_k(\theta, \mathbf{P}, \pi) = C_k(\theta, \mathbf{P}', \pi)$  for k = 1, 2.

Proposition 2 allows the providers to offer a simple pricing policy  $\mathbf{P} = (\phi, (p_s, q))$  that consists of a dummy pricing plan and a single non-dummy pricing plan, without sacrificing the social welfare or the revenue. It also simplifies our following

analysis. Similar to the case of CSMA, there are nine types of NE in the plan selection game, depending on whether a type of users are in, out, or mixed. Hence, we can use the same superscript  $(t_1, t_2)$  to denote the type of NE.

Before solving the design problems, we derive the analytical expressions of the expected utility of use and the expected cost as follows.

Lemma 2: Suppose that the service provider uses  $\theta = \text{TDMA}$  and offers the pricing policy  $\mathbf{P} = (\mathbf{p}^0 = \phi, \mathbf{p}^1 = (p_s, q))$ . When the other users choose actions according to the action profile  $\pi$ , the expected utility of use and expected cost of a type-k user, whose action is  $\pi'_k$ , are

$$U_{k}\left(\theta, (\pi; \pi'_{k})\right) = \pi'_{k,1} \cdot \Delta T \frac{\lambda_{k}}{\lambda_{k} + \mu_{k}}$$

$$\cdot \left[\alpha_{k} - \beta_{k} \left(1 + \frac{\lambda_{k}(N_{k} - 1)}{\lambda_{k} + \mu_{k}} \pi_{k,1} + \frac{\lambda_{-k}N_{-k}}{\lambda_{-k} + \mu_{-k}} \pi_{-k,1}\right)\right]$$
(14)

and

$$C_k(\theta, \mathbf{P}, (\pi; \pi'_k)) = \pi'_{k,1} \cdot \left(p_s + q \cdot \hat{B}_k(\theta, \pi)\right),$$
 (15)

where  $\hat{B}_k(\theta, \pi)$  is the expected data usage of an online type-k user calculated as

$$\hat{B}_{k}(\theta, \pi) = \sum_{n_{k,1}=1}^{N_{k}} \sum_{n_{-k,1}=0}^{N_{-k}} \binom{N_{k}-1}{n_{k,1}-1} \pi_{k,1}^{n_{k,1}-1} (1-\pi_{k,1})^{N_{k}-n_{k,1}} \cdot \binom{N_{-k}}{n_{-k,1}} \pi_{-k,1}^{n_{-k,1}} (1-\pi_{-k,1})^{N_{-k}-n_{-k,1}} B_{k}^{1}(\theta, \mathbf{n}),$$

where  $B_k^1(\theta, \mathbf{n})$  is calculated in (6) with  $\tau_{k,1}^{\theta}(\mathbf{x}) = \frac{1}{x_{k,1} + x_{-k,1}}$ .

Proof: See [17, Appendix C].

1) Procedures to Find the Optimal Pricing Plans Under TDMA: Suppose that the service provider uses  $\theta = \text{TDMA}$  and offers the pricing policy  $\mathbf{P} = (\phi, (p_s, q))$ . To maximize the social welfare, the benevolent provider follows the procedure shown in Table IV. It compares the social welfare achievable at six types of NE, and then chooses the optimal NE. Likewise, to maximize the revenue, the selfish provider compares the revenue achievable at nine types of NE. The procedure to solve the selfish provider's design problem under TDMA is summarized in Table V.

Remark 1: Using TDMA enables the provider to charge users for the guaranteed data rates, which results in higher social welfare or revenue. However, as we can see from Tables IV and V, the provider has to perform exhaustive search for the highest social welfare or revenue achievable at certain types of NE, due to the complicated expression for the expected data rate  $\hat{B}_k(\theta,\pi)$ . More specifically, the provider can analytically solve the cases of the four types of NE with no user being mixed, but needs exhaustive search for the cases of the five types of NE in which at least one type of users are mixed. Hence, to achieve optimal performance, the provider using TDMA has a higher computational complexity than the one using CSMA. However, the additional complexity is acceptable, because the provider solves the design problem only once prior to the setup of the network.

# ${\it TABLE\ IV}$ Procedure to Solve the Benevolent Provider's Design Problem Under TDMA

**Step 1.** Solve for the case of  $(t_1, t_2) = (i, i)$ , i.e., both types of users are in: Define  $\pi^{s,(i,i)} = ([0,1], [0,1]), k = \min_{m=1,2} U_m(\theta, \pi^{s,(i,i)})$ , and

```
\begin{split} \rho &= \min \left\{ \frac{U_{-k}(\theta, \pi^s, (i, i))}{U_k(\theta, \pi^s, (i, i))}, \max \left\{ 1, \frac{B_{-k}(\theta, \pi^s, (i, i))}{B_k(\theta, \pi^s, (i, i))} \right\} \right\}. \end{split} If U_k(\theta, \pi^s, (i, i)) \cdot (N_k + \rho \cdot N_{-k}) \geq C_0, then
\begin{split} p_s^{s,(i,i)} &= \frac{C_0}{\rho \cdot N_{-k} + N_k} \left( 1 - \frac{\rho - 1}{\frac{B_{-k}(\theta, \pi^{s,(i,i)})}{B_k(\theta, \pi^{s,(i,i)})} - 1} \right), \ q^{s,(i,i)} &= \frac{C_0}{\rho \cdot N_{-k} + N_k} \cdot \frac{\rho - 1}{B_{-k}(\theta, \pi^{s,(i,i)}) - B_k(\theta, \pi^{s,(i,i)})}, \\ S(\theta, \mathbf{P}^{s,(i,i)}, \pi^{s,(i,i)}) &= \sum_{k=1}^2 U_k(\theta, \pi^{s,(i,i)}) \cdot N_k - C_0; \\ \text{otherwise, } S(\theta, \mathbf{P}^{s,(i,i)}, \pi^{s,(i,i)}) &= -\infty. \\ \hline \mathbf{Step 2-3. \ Solve for the case of } t &= -i, t = -s, t = -
  Step 2-3. Solve for the case of t_k = i, t_{-k} = o, i.e., type-k users are in, the other type of users are out (k = 1 \text{ or } 2): Define \pi_k^{s,(t_k=i,t_{-k}=o)} = [0,1], \ \pi_{-k}^{s,(t_k=i,t_{-k}=o)} = [1,0], and
 \begin{split} & \rho = \max \left\{ \frac{C_0/N_k}{U_{-k}(\theta, \pi^{s, (t_k=i, t_{-k}=o)})}, \min \left\{ 1, \frac{B_k(\theta, \pi^{s, (t_k=i, t_{-k}=o)})}{B_{-k}(\theta, \pi^{s, (t_k=i, t_{-k}=o)})} \right\} \right\}. \\ & \text{If } U_k(\theta, \pi^{s, (t_k=i, t_{-k}=o)}) \geq \rho \cdot U_{-k}(\theta, \pi^{s, (t_k=i, t_{-k}=o)}), \text{ then} \end{split}
          \begin{split} p_s^{s,(t_k=i,t_{-k}=o)} &= U_{-k}(\theta,\pi^{s,(t_k=i,t_{-k}=o)}) \left(1 - \frac{1 - \min\{1,\rho\}}{1 - \frac{B_k(\theta,\pi^{s,(t_k=i,t_{-k}=o)})}{B_{-k}(\theta,\pi^{s,(t_k=i,t_{-k}=o)})}}\right), \\ q^{s,(t_k=i,t_{-k}=o)} &= U_{-k}(\theta,\pi^{s,(t_k=i,t_{-k}=o)}) \cdot \frac{1 - \min\{1,\rho\}}{B_{-k}(\theta,\pi^{s,(t_k=i,t_{-k}=o)}) - B_k(\theta,\pi^{s,(t_k=i,t_{-k}=o)})}, \\ S(\theta,\mathbf{P}^{s,(t_k=i,t_{-k}=o)},\pi^{s,(t_k=i,t_{-k}=o)}) &= \left(U_k(\theta,\pi^{s,(t_k=i,t_{-k}=o)}) - \rho \cdot U_{-k}(\theta,\pi^{s,(t_k=i,t_{-k}=o)})\right) \cdot N_k; \end{split}
  otherwise, S(\theta, \mathbf{P}^{s,(t_k=i,t_{-k}=o)}, \pi^{s,(t_k=i,t_{-k}=o)}) = -\infty.
  Step 4-5. Solve for the case of t_k = m, t_{-k} = i, i.e., type-k users are mixed, the other type of users are in (k = 1 \text{ or } 2): Exhaustively search for \pi_{k,1} in \pi^{s,(t_k=m,t_{-k}=i)}.
 Step 6. Solve for the case of (t_1,t_2)=(o,o), i.e., both types of users are out: \pi^{s,(o,o)}=([1,0],[1,0]), \ p_s^{s,(o,o)}=\infty, \ q^{s,(o,o)}=0, \ S(\theta,\mathbf{P}^{s,(o,o)},\pi^{s,(o,o)})=0. Step 7. Compare S(\theta,\mathbf{P}^{s,(t_1,t_2)},\pi^{s,(t_1,t_2)}) at the above six types of NE and choose the optimal NE.
                                                                                                                                                                                   TABLE V
                                                         PROCEDURE TO SOLVE THE SELFISH PROVIDER'S DESIGN PROBLEM UNDER TDMA
  Step 1. Solve for the case of (t_1,t_2)=(i,i), i.e., both types of users are in: Define \pi^{r,(i,i)}=([0,1],[0,1]), k=\min_{m=1,2}U_m(\theta,\pi^{r,(i,i)}), and
\begin{split} \rho &= \min \left\{ \frac{U_{-k}(\theta, \pi^{r,(i,i)})}{U_{k}(\theta, \pi^{r,(i,i)})}, \max \left\{ 1, \frac{B_{-k}(\theta, \pi^{r,(i,i)})}{B_{k}(\theta, \pi^{r,(i,i)})} \right\} \right\}. \\ &\text{If } U_{k}(\theta, \pi^{r,(i,i)}) \cdot (N_{k} + \rho \cdot N_{-k}) \geq C_{0}, \text{ then} \end{split}
          p_s^{r,(i,i)} = U_k(\theta, \pi^{r,(i,i)}) \left( 1 - \frac{\rho - 1}{\frac{B_{-k}(\theta, \pi^{r,(i,i)})}{B_k(\theta, \pi^{r,(i,i)})} - 1} \right),
            q^{r,(i,i)} = U_k(\theta, \pi^{r,(i,i)}) \cdot \underbrace{ \begin{array}{c} & \rho - 1 \\ B_{-k}(\theta, \pi^{r,(i,i)}) - B_k(\theta, \pi^{r,(i,i)}) \end{array}}_{B_{-k}(\theta, \pi^{r,(i,i)}) - B_k(\theta, \pi^{r,(i,i)})}.
             R(\theta, \mathbf{P}^{r,(i,i)}, \pi^{r,(i,i)}) = U_k(\theta, \pi^{r,(i,i)}) \cdot (N_k + \rho \cdot N_{-k})
  otherwise, R(\theta, \mathbf{P}^{r,(i,i)}, \pi^{r,(i,i)}) = -\infty.
 Step 2-3. Solve for the case of t_k = i, t_{-k} = o, i.e., type-k users are in, the other type of users are out (k = 1 \text{ or } 2): Define \pi_k^{r,(t_k=i,t_{-k}=o)} = [0,1], \pi_{-k}^{r,(t_k=i,t_{-k}=o)} = [1,0], and
  If U_k(\theta, \pi^{r,(t_k=i, t_{-k}=o)}) \ge \rho \cdot U_{-k}(\theta, \pi^{r,(t_k=i, t_{-k}=o)}), then
          p_{s}^{r,(t_{k}=i,t_{-k}=o)} = U_{-k}(\theta,\pi^{r,(t_{k}=i,t_{-k}=o)}) \left(\rho - \frac{1-\min\{1,\rho\}}{\frac{B_{-k}(\theta,\pi^{r,(t_{k}=i,t_{-k}=o)})}{B_{k}(\theta,\pi^{r,(t_{k}=i,t_{-k}=o)})} - 1}\right),
q^{r,(t_{k}=i,t_{-k}=o)} = U_{-k}(\theta,\pi^{r,(t_{k}=i,t_{-k}=o)}) \cdot \frac{1-\min\{1,\rho\}}{B_{-k}(\theta,\pi^{r,(t_{k}=i,t_{-k}=o)}) - B_{k}(\theta,\pi^{r,(t_{k}=i,t_{-k}=o)})} - 1}
             R(\theta, \mathbf{P}^{r,(t_k=i,t_{-k}=o)}, \pi^{r,(t_k=i,t_{-k}=o)}) = \rho \cdot U_{-k}(\theta, \pi^{r,(t_k=i,t_{-k}=o)})) \cdot N_k;
  otherwise, R(\theta, \mathbf{P}^{r,(t_k=i,t_{-k}=o)}, \pi^{r,(t_k=i,t_{-k}=o)}) = -\infty.
  Step 4-5. Solve for the case of t_k = m, t_{-k} = i, i.e., type-k users are mixed, the other type of users are in (k = 1 \text{ or } 2): Exhaustively search for \pi_{k,1} in \pi^{r,(t_k = m,t_{-k} = i)}.
 Step 6-7. Solve for the case of t_k=m, t_{-k}=o, i.e., type-k users are mixed, the other type of users are out (k=1 \text{ or } 2): Exhaustively search for \pi_{k,1} in \pi^{r,(t_k=m,t_{-k}=o)}.
  Step 8. Solve for the case of (t_1, t_2) = (m, m), i.e., both types of users are mixed:
  Exhaustively search for \pi_{k,1} and \pi_{-k,1} in \pi^{r,(m,m)}
  Step 9. Solve for the case of (t_1, t_2) = (o, o), i.e., both types of users are out:
  \pi^{r,(o,o)} = ([1,0],[1,0]), \ p_s^{r,(o,o)} = \infty, \ q^{r,(o,o)} = 0, \ S(\theta,\mathbf{P}^{r,(o,o)},\pi^{r,(o,o)}) = 0. Step 10. Compare R(\theta,\mathbf{P}^{r,(t_1,t_2)},\pi^{r,(t_1,t_2)}) at the above nine types of NE and choose the optimal NE.
```

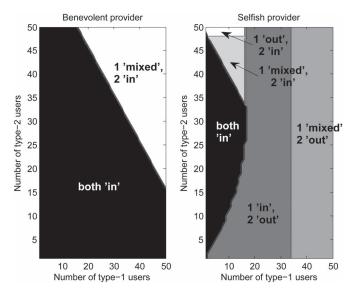


Fig. 7. Phase diagrams of the optimal types of NE with high-demand  $\lambda_1/\mu_1=1$  video users (type-1) and high-demand  $\lambda_2/\mu_2=1$  email users (type-2) under TDMA.

# C. Optimal Choices of The MAC Protocol

Now we discuss how benevolent and selfish service providers choose the optimal MAC protocol (i.e. CSMA or TDMA), and the resulting social welfare and provider revenue.

First, we show the phase diagram of the optimal types of NE with high-demand video and email users under TDMA in Fig. 7. The parameters in the simulation are the same as those in the previous subsection. Compared to the phase diagram under CSMA in Fig. 6, we can see that for both the benevolent and selfish providers, it is more likely that they choose the pricing policies such that both types are in the network, and is less likely that they choose the pricing policies such that one type are out of the network. This is because under the same number of users, the congestion under TDMA is smaller than that under CSMA. The difference between the congestion under TDMA and that under CSMA is large especially when the number of users is large, as can be seen from the expressions of the utility of use in (13) of Lemma 1 and (14) of Lemma 2: the utility of use under CSMA decreases exponentially with the number of users, while the utility of use under TDMA decreases linearly with the number of users. Since the congestion under TDMA is smaller, the providers can obtain high social welfare and revenue at the NE in which both types are in the network. Note that in Fig. 7, we assume that the cost is zero, which is the same as the cost of using CSMA. However, it is more reasonable to assume that the cost of using TDMA is higher than that of using CSMA. In the following, we compare the social welfare and the revenue when using TDMA and CSMA under different user number and demand parameters, considering the cost difference of TDMA and CSMA.

Fig. 8 shows the optimal social welfare achieved by the benevolent provider under CSMA and TDMA. We can see that when the cost difference is low ( $C_0=1$  for CSMA and  $C_0=2$  for TDMA), TDMA is always better in the range of email user number parameters considered. When the cost difference is high ( $C_0=15$  for CSMA and  $C_0=30$  for TDMA), TDMA

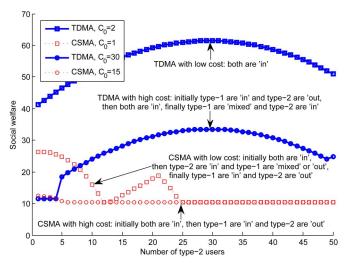


Fig. 8. Optimal social welfare achieved by the benevolent provider with high-demand  $\lambda_1/\mu_1=1$  video users (type-1) and high-demand  $\lambda_2/\mu_2=1$  email users (type-2) under CSMA and TDMA. The number of video users is 10, and the number of email users grows from 1 to 50.

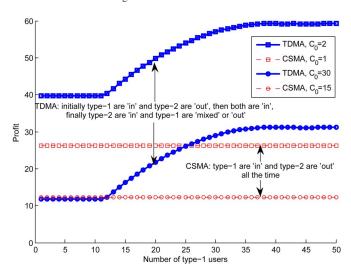


Fig. 9. Optimal profit (revenue) achieved by the selfish provider with high-demand  $\lambda_1/\mu_1=1$  video users (type-1) and high-demand  $\lambda_2/\mu_2=1$  email users (type-2) under CSMA and TDMA. The number of video users is 10, and the number of email users grows from 1 to 50.

is worse initially, when it does not cover the cost to have both types in the network due to the small number of email users. Similarly, as shown in Fig. 9, the profit achieved by the selfish provider under TDMA is always better when the cost difference is low, and that achieved under TDMA could be worse when the cost difference is high and the number of email users is small. The providers can also draw such figures under different user number and demand parameters and under different costs for CSMA and TDMA, to predetermine which MAC protocol to adopt.

We emphasize that the choices of MAC protocols are not as obvious as they may seem. As is shown in Figs. 8 and 9, TDMA is not always better than CSMA; sometimes it is better and sometimes it is worse. The optimal choice of the MAC protocol depends crucially on the initial deployment costs of MAC protocols (the cost of purchasing the devices and implementing the protocols). When the initial costs (hence the difference

in initial costs) are low, TDMA is always better. However, when the initial costs and the difference in initial costs are high, CSMA can be better than TDMA in certain scenarios. Moreover, the choice of the MAC protocol depends on the objective of the service provider. In the paper we assumed that the objective of the benevolent service provider is to maximize the sum of utilities of individual users, but other objectives are possible For example, a benevolent provider may want to maximize the number of users who choose to use the system, (or the geometric mean of user utilities for fairness, or some other measure) instead of the sum of utilities of individual users. As indicated in Fig. 8, there are scenarios in which both types of users choose to use the system under CSMA but only video users choose to use the system under TDMA. In this case, a benevolent provider that wants to maximize the number of users who use the system will choose CSMA but a benevolent provider that wants to maximize the sum of utilities of individual users will choose TDMA.

#### VI. CONCLUSION

In this paper, we studied the provision of a wireless network by a monopolistic provider who may be either benevolent (seeking to maximize social welfare) or selfish (seeking to maximize revenue). The paper presented a model for the public wireless network with three interdependent layers, namely the technology layer, the application layer, and the economic layer. Using the proposed model, we analyzed the influence of technology on the economic layer, and more importantly, the interaction of technology and economic layers that determines the feasibility and desirability of the network. We derived the social welfare (the revenue) and the corresponding optimal pricing policy at the optimal operating points of the benevolent (selfish) service providers for the wireless network under different technologies. By simulation, we characterized different behaviors of a benevolent provider and a selfish provider at their optimal operating points, and the difference social welfare and revenue resulting from the different behaviors. Simulation results also demonstrated that differences in MAC technology can have a significant effect on the system performance. By using TDMA, which enables the providers to charge per-bit rate, both the benevolent provider and the selfish provider can exploit the flexibility of differentiated pricing plans to maximize social welfare and revenue, respectively.

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